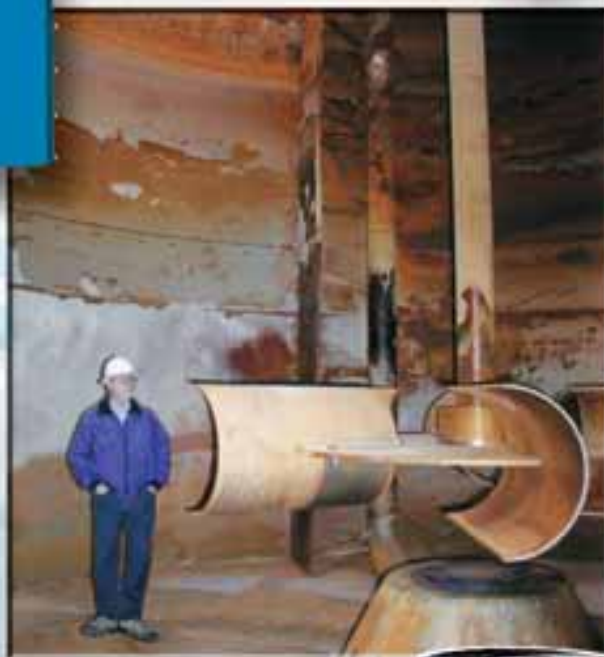


# *Chemineer* *Prochem*

Quality Parts, Quick Response,

Reliable Service

***NO EXCUSES***



# The Reliability You Expect The Responsiveness You Deserve

At Chemineer, quality is more than a mission, it's the foundation of our business. Design and manufacturing of replacement parts are the building blocks of the foundation...the toughest, most dependable components available in the industry. Utilizing Chemineer replacement parts lets you take advantage of today's technology to extend the service life of your mixing equipment.

## Availability

Chemineer understands just how critical limiting downtime can be to your operation. To minimize the cost and hassle associated with downtime, Chemineer has:

- Developed inventory for all of our product lines that assures the availability of critical parts
- Built a network that delivers standard parts right to your door
- Established a web-based *Parts Online* program for your benefit, that:
  - enables a quick response time to parts inquiries
  - is available exclusively to authorized Chemineer Sales Engineers
  - provides access to thousands of Chemineer replacement parts
  - allows quick and accurate parts identification



## Response

You don't schedule emergencies, you respond to them. Chemineer's *Emergency Service* program provides:

- Stocked parts for emergency orders shipped within 24 hours
- Custom replacement parts such as shafts, collars, and impeller components, shipped within 3 to 5 days
- A team of highly experienced service engineers available 24/7
- Local sales engineers capable of early diagnosis of potential problems



After-Hours Hotline:  
(937) 229-8756

# Highly Skilled Field Support Ensures Accurate Installation & Application Assistance

Chemineer has an extensive network of well-trained, professional field sales engineers, backed by a team of application engineers and aftermarket specialists to provide you with the service you require. To keep Chemineer's service capabilities close to you, we have established Authorized Service Centers throughout the United States and Canada. Together this Aftermarket Team offers:

- Field service engineers with extensive experience to provide assistance
- On-site support for installation, maintenance or operational supervision
- Technical seminars in your facility using hands-on demonstrations to train your personnel in the latest technologies and techniques
- Plant audits and PM support



## Refurbished Mixer Gearbox Program

Limping along with an existing gearbox? Chemineer can provide an off-the-shelf, refurbished gearbox to quickly replace units that require frequent maintenance, experience excessive downtime or have seen better days. All refurbished gearboxes meet the same high quality standards as new Chemineer gearboxes. Our refurbished gearboxes enhance performance, extend service life and reduce downtime. Other features of the refurbished mixer gearbox program include:

- 48 hour delivery on HT gearbox sizes 1-9
- Refurbished sizes 10-12 available upon request
- High quality refurbishments built in-house to Chemineer and AGMA standards
- A 20% credit toward the purchase of any refurbished gearbox upon returning your old gearbox
- Accepting worn out gearboxes from any original mixer manufacturer
- One-year warranty against material defects and workmanship



# Enhance Performance with OEM Replacements Parts

With quality Chemineer replacement parts, your underperforming agitators can be retrofitted with new, more efficient components that support your regular PM and Process Improvement programs.

Process performance improvements with Chemineer technology increase bottom line profits. Contact your local authorized Chemineer Sales and Aftermarket Team to learn how we can provide:

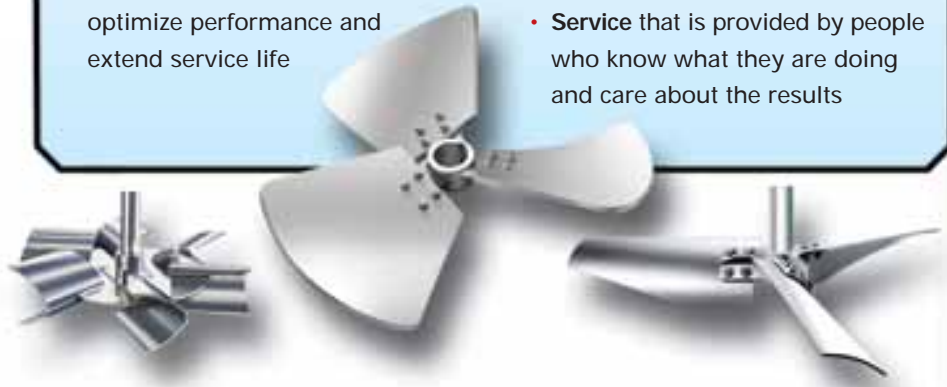
- On-site mixing process analysis
- High tech impeller design upgrades
- Preventative maintenance seminars and plant audits

*Put our Mixing Expertise to Work for You!*

## Aftermarket Program Benefits

Chemineer has dedicated aftermarket manufacturing and support resources that separate us from the competition. Our extensive inventory of OEM replacement parts provide you with unprecedented aftermarket performance. Take advantage of what Chemineer has to offer:

- **Availability** of the parts you need when you need them
- **Quality** replacement parts that optimize performance and extend service life
- **Responsiveness** and attention to your needs that are second to none in the industry
- **Service** that is provided by people who know what they are doing and care about the results



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